



Your seat is locked in

- The greatest line-up of live sport and entertainment on offer
- Fully transferable - email your tickets to guests if you can't attend
- A guaranteed premium seat to all the best action

Welcome to the 2021 Suncorp Stadium Members digital ticketing portal access walkthrough.

This guide is designed to assist our Members in ease of access to their digital tickets for member included events.

To access the portal, please [CLICK HERE](#)

Step 1

Click on **MEMBER LOGIN** in the top right corner of the page.

Our home teams



Member login

Please sign in to manage your account.

Member Number (SUN Number)

Your member number

Password

[Forgotten your password?](#)

SIGN IN

Remember my username
Uncheck if you are on a shared computer.

Step 2

Enter your SUN Number in to the **Members Number (SUN Number)** area. Please make sure you include the word SUN when entering. Example : **SUN3000999**

Step 3

Enter your Password in the **Password** area

*If this is the first time you are accessing the portal as a NEW MEMBERS or you have forgotten your password, click on the **Forgotten your Password?** link and follow the steps to reset.*

Step 4

Click the **SIGN IN** button



Step 5

Once logged in, click on **DIGITAL TICKETS** in the top right menu.

Our home teams



Allocated Seats: 2

Available Games: 2

SELECT THE GAME

Send Seat



Please select the game to view the transaction

Step 6

A new page will appear that will indicate how many **Allocated Seats** you have, and the current **Available Games**.

Click on the **SELECT THE GAME** drop down and pick a match you would like to access tickets for.

Step 7

You will now see your seats appear below for the selected match. You can then select individual seats to email by clicking on the **small box** on the left hand side of each seat.

If for example you hold 10 seats, and are sharing 2 seats with 5 individuals, you will select 2 seats and send - then repeat that process for each individual.

Allocated Seats: 2 Available Games: 2

QLD Reds v Melbourne Rebels Fri 26 | Send Seat

Select your seats to share

GAME INFO	SEATING INFO	STATUS
<input type="checkbox"/> <p>Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM</p>	<p>Section: S519 Row: 40 Seat: 29</p>	
<input type="checkbox"/> <p>Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM</p>	<p>Section: S519 Row: 40 Seat: 30</p>	

© Suncorp Stadium . All rights reserved.
Version 5.21 B14 R14

Step 8

You will now see the amount of **seats selected** appear.

Now click on the **Send Seat** button.

Allocated Seats: 2 Available Games: 2

QLD Reds v Melbourne Rebels Fri 26 Feb 2021 06:45 PM **Send Seat**

2 seats selected

<input checked="" type="checkbox"/>	GAME INFO	SEATING INFO	STATUS
<input checked="" type="checkbox"/>	Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM	Section: S519 Row: 40 Seat: 29	
<input checked="" type="checkbox"/>	Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM	Section: S519 Row: 40 Seat: 30	

© Suncorp Stadium . All rights reserved.
Version 5.21 B14 R14

Allocated Seats: 2

Available Games: 2

QLD Reds v Melbourne Rebels Fri 26 Feb 2021

Send Seat

2 seats selected

GAME INFO	SEATING INFO	STATUS
<input checked="" type="checkbox"/> Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM	Section: S519 Row: 40 Seat: 29	
<input checked="" type="checkbox"/> Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM		

Give to Friend

FIRST NAME:

LAST NAME:

EMAIL ADDRESS:

Step 9

A popup will appear, the details will default to the account information, however when sending to guests you are required to enter their name and email for COVIDSafe tracing.

Enter the guests **First and Last name** along with their **email**.

Once you have completed this, click the **Submit button**.

Please give the system up to 20 seconds to process the request.

Allocated Seats: 2

Available Games: 2

QLD Reds v Melbourne Rebels Fri 26 Feb 2021

Send Seat

2 seats selected

GAME INFO	SEATING INFO	STATUS
<input checked="" type="checkbox"/> Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM	Section: S519 Row: 40 Seat: 29	
<input checked="" type="checkbox"/> Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM		

Give to Friend

Successfully forwarded the ticket

FIRST NAME:

SSM

LAST NAME:

Test

EMAIL ADDRESS:

members@suncorpstadium.com.au

Close

Success Message

Once sent, you will receive a **Successfully forwarded ticket** message.

Click the **Close** button.

Allocated Seats: 2

Available Games: 2

QLD Reds v Melbourne Rebels Fri 26 Feb 2021

Send Seat

2 seats selected

GAME INFO	SEATING INFO	STATUS
<input checked="" type="checkbox"/> <p>Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM</p>	<p>Section: S519 Row: 40 Seat: 29</p>	
<input checked="" type="checkbox"/> <p>Game: QLD Reds v Melbourne Rebels Venue: Suncorp Stadium Date/Time: Fri 26 Feb 2021 06:45 PM</p>	<p>Section: S519 Row: 40 Seat: 30</p>	

You will note the seats you have just sent now have an **email icon** next to their status.

If you did not send all your seats, you can now repeat the process to share the other available seats.

IMPORTANT NOTE - If you send the same seat tickets for the same event a second time, the first tickets sent will be voided and not useable.

To go back to the home page, click on the [Suncorp Stadium Members logo](#) at any time.

Please don't hesitate to contact us should you require assistance.

Members Direct Phone - 07 3331 5050

Email – members@suncorpstadium.com.au